

# Quality Statement

Stanbic IBTC Insurance Limited is an insurance firm transacting business as risk management and claims service expert. Stanbic IBTC Insurance Limited seek to provide solution-based risk management at the total satisfaction of our clients and be the most preferred life insurance solution provider in Nigeria. We also deliver creative risk management solutions that enable our clients create, protect, and preserve wealth.

Stanbic IBTC Insurance Limited demonstrates a profound knowledge and understanding of regulatory rules and principles guiding its industry particularly the Insurance Act CAP I17 Laws of Federation of Nigeria 2004 and National Insurance Commission Act CAP N53 Laws of Federation of Nigeria 2004 which are enforced by the National Insurance Commission and has established systems and processes in place to ensure diligent compliance.

Stanbic IBTC Insurance Limited is committed to quality and the continual improvement of our systems and processes for delivering value to all our stakeholders. This is achieved by living our values of Upholding the highest levels of integrity, Serving our Customers, Delivering to our Stakeholders, Being proactive, Constantly raising the bar, Growing our people, Respecting each other and Working in teams

## **Our Mission**

We are committed to solutions that drive your progress

## **Our Vision**

To be the leading end-to-end financial solutions provider in Nigeria through innovative and customer-focused people

## **Our Purpose**

Africa Is our home, we drive her growth